



PATRICK D. CROCKER
patrick@crockerlawfirm.com

February 19, 2018

Ms. Marlene H. Dortch, Commission Secretary
Federal Communications Commission
445 12th Street, SW, Suite TW-A325
Washington, DC 20554

Filed Electronically Via ECFS

RE: Todays Conferencing Inc
Customer Proprietary Network Information Certification
EB Docket No. 06-36

Dear Ms. Dortch:

Todays Conferencing Inc, by its undersigned attorneys, hereby submits its 2017 CPNI Compliance Certificate and Accompanying Statement certifying compliance with Section 64.2001 *et seq.* of the Commission's rules.

Please contact the undersigned should you have any questions or concerns at (269) 381-8893 extension 226 or patrick@crockerlawfirm.com.

Very truly yours,

CROCKER & CROCKER

A handwritten signature in purple ink, appearing to be 'PDC', written over a faint, larger purple outline of the signature.

Patrick D. Crocker

PDC/tlb

Enclosures

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2018 covering the prior calendar year 2017

Date filed: February ¹⁹____, 2018

Name of Company Covered by this Certification: Todays Conferencing Inc

Form 499 Filer ID: 828430

Name of Signatory: Antoinette Tenuta

Title of Signatory: President

I, Antoinette Tenuta, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. *See 47 C.F.R. § 64.2001 et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17, which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

This Certification is dated this 17 day of February, 2018.



Antoinette Tenuta

President

Todays Conferencing Inc

Customer Proprietary Network Information Certification
Accompanying Statement

Today's Conferencing Inc ("TCI") provides audio, web and related conferencing calling services. TCI does not offer local, interexchange, or CMRS service. To the extent such rules apply to conference calling service, TCI has established practices and procedures adequate to ensure compliance with Section 222 of the Communications Act of 1934, as amended, and the Federal Communications Commission's ("FCC") rules pertaining to customer proprietary network information ("CPNI") set forth in sections 64.2001 – 64.2011 of the Commission's rules.

Customer Approval and Informed Consent

- TCI does not use CPNI for any purpose that would require customer approval to do so. TCI does not use CPNI for any marketing purposes and does not share, disclose, or otherwise provide CPNI to any third party. If this policy changes in the future, TCI will implement practices and procedures to ensure compliance with the Commission's CPNI regulations.

Training and discipline

- TCI has trained its personnel in the appropriate use of confidential information, including, without limitation, CPNI. All employees with access to CPNI are required to review TCI's employee handbook which includes CPNI policies and procedures.
- TCI has an express disciplinary process in place for violations of TCI's CPNI policies and procedures which would encompass any misuse of CPNI.

TCI's Use of CPNI

- TCI does not share, disclose, or otherwise provide CPNI to third parties.
- TCI may use CPNI for the following purposes:
 - > To protect its property rights; or to protect its subscribers or other carriers through from fraudulent, abusive, or the unlawful use of, or subscription to, such services, including, without limitation, international toll free service fraud;
 - > To initiate, render, maintain, repair, bill and collect for services; and,
 - > To provide inbound telemarketing, referral or administrative services to the customer during a customer initiated call and with the customer's informed consent.

- TCI does not have access to any relevant competitive information for audio conferencing services through its customers' CPNI; to the extent TCI receives such access, TCI shall not disclose or permit access to CPNI to track customers that call competing service providers.
- TCI discloses and permits access to CPNI where required by law (e.g., under a lawfully issued subpoena).

Safeguarding Against Pretexting

- TCI takes reasonable measures to protect CPNI and believes that these measures sufficiently prevent unauthorized access to CPNI.

Additional safeguards

- TCI has established a supervisory review process designed to ensure compliance with the FCC's CPNI rules.
- TCI designates one or more officers, as an agent or agents of the company, to sign and file a CPNI Compliance Certificate on an annual basis. The Certificate conforms to the requirements set forth in FCC rule 64.2009(e).
- TCI properly authenticates a customer prior to disclosing CPNI based on customer initiated telephone contact, online account access, or an in-person visit.
- TCI notifies customers immediately of any account changes.
- TCI may negotiate alternative authentication procedures for services that TCI provides to business customers that have both a dedicated account representative and a contract that specifically addresses TCI's protection of CPNI.
- In the event of a breach of CPNI, TCI will notify law enforcement as soon as possible, and no later than seven (7) business days, from discovering the breach. Customers will be notified after the seven (7) day period, unless the relevant investigatory party directs TCI to delay notification, or TCI and the investigatory party agree to an earlier notification. TCI will maintain a record of all CPNI security breaches, including a description of the breach and the CPNI involved, along with notifications sent to law enforcement and affected customers.